



Community Outreach Survey - 13/9/2011

209 surveys completed

Recent Crime, Disorder & Unrest

1. Was the media coverage of recent events helpful in keeping you informed where problems were taking place?

Yes **(192)**/ No **(17)** – **10 felt they only received info relating to LBB after the event through local newspapers.**

2. Did the media coverage help you understand the events? Yes **(200)** / No **(9)**

3. Was the media coverage helpful in reassuring you or did you become more frightened?

Reassured **(131)** / Frightened **(18)**; **informed (10)**; **10 no answers; 40 felt the media was responsible for encouraging rioting.**

4. In terms of Bromley Borough, did you feel the police kept you aware of what they were doing?

Yes **(188)** / No **(18)**; **3 no answers; 11 felt they only knew about events afterwards through local newspaper**

4a. If No, how should Bromley Police have kept you informed of what they were doing to make the Borough safe?

Public Meetings **(5)** ; thru' N/Watch **(11)**; thru' Residents Associations **(11)** ; Local Radio **(76)**

Most of those questioned, even if they didn't have an issue, felt the LOCAL Radio was a good means of information – before social networking, local radio and community spirit was the main tool for cascading the information (possibly re-enact “look out for a lonely/vulnerable neighbour” campaign?)

5. Did you try and report any incidents or contact the police during this time?

Yes **(11)**/ No **(198)**

5a. If yes, were you able to contact the police...

within 1 hour **(11)** within 24 hours Unable to contact them
8 praised the Police for being attentive and follow up calls



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6. Were you aware of any existing tensions within the community prior to the unrest?

Yes **(22)**/ No **(187)**

6a. If yes, did you make this known to the police?

Yes **(5)** / No **(17)**

6b. If applicable, please summarise these tensions **2 students felt that too many Police officers present can antagonise anti social behaviour**

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7. In your view, what was the main cause of the unrest within the Borough?

Poverty **(2)** Unemployment **(110)** Social Exclusion **(2)** Criminality **(200)** Poor Policing

Other –please specify? **Poor parenting (23); idiots (20); “I want” culture (12); Opportunity (30)**

8. How do you rate the initial police response to the problems in the Borough?

Excellent **(119)** Good **(72)** Adequate **(15)** Poor **(2)** Unsatisfactory **(1)**

9. What is your normal view of policing in the Borough?

Excellent **(32)** Good **(54)** Adequate **(112)** Poor **(8)** Unsatisfactory **(3)**

10. During the past week, have you seen or had contact with your local Safer Neighbourhood Team patrolling your area?

Yes **(181)** / No **(28)**